

Residential Meter Change Out Program Information

Residents will begin to be notified by a postcard from “Thielsch Engineering” on how to schedule your appointment for your meter change out [“First Notice”](#). Please do not call the town hall; you must call or schedule your appointment through USI Services.

An adult (18 years or older) must be present at the time of the water meter replacement.

Installation should take approximately 45 minutes to complete and your water will be shut off during this time.

There will be no charge to the customer for this installation.

Please make sure that a 5’ (5 foot) radius around the meter is cleared out so it will not interfere with the installation.

“ANTICIPATED/ESTIMATED” time frame for installation by sections of town. [See list.](#)
[List of Section of Towns by Book](#)

First set of post cards being mailed week of November 27th.

Full project start – January 2, 2018

If you own a second meter we will be changing out the meter top and putting on an endpoint, so that we may get the reading through the system. The town of Billerica is doing the change out for the second meters, please call the office to schedule your appointment (978-671-1313 x4)

Letter from [USI Services](#) and employees and their vehicles who will be doing the work.